

Return & Refund Policy

Thanks for shopping with Cardifftec.

If you are not entirely satisfied with your purchase, we're here to help.

Returns

You have 30 calendar days to return an item from the date you received it.

To be eligible for a return, your item must be unused and in the same condition that you received it.

Your item must be in the original packaging.

Your item needs to have the receipt or proof of purchase.

Refunds

Once we receive your item, we will inspect it and notify you that we have received your returned item. We will immediately notify you on the status of your refund after inspecting the item.

Once your return is approved, we will initiate a refund to your credit card (or original method of payment).

You will receive the credit within a certain amount of days, depending on your card issuer's policies.

Shipping

To return your product, you should mail your product to: 39 Lambourne Crescent, Llanishen, Cardiff, CRF, CF14 5GG, United Kingdom.

Contact Us

If you have any questions on how to return your item to us please contact us at neil@cardifftec.co.uk